



Child/Youth/Family Services

Oceanside Public Health Services

Oceanside Public Health Services offers vaccines for all ages, harm reduction, & STI services including youth clinic & baby clinics.

Parksville Family Place - 494 Bay Ave., Parksville I 250-954-8242

Discovery Youth & Family Substance Use Services Parksville Family Place - 494 Bay Ave., Parksville | 250-954-8242

Ministry of Children and Family Development Offers child protection, youth justice, quardianship, resources, child & youth mental health, child & youth special needs.

Parksville Family Place - 494 Bay Ave., Parksville | Direct Line 250-754-4737

Building Learning Together

School District 69 programs.

Parksville Family Place - 494 Bay Ave., Parksville I 250-954-8242

Salvation Army Family Services

Community & Family Services strives to assist those who find themselves in a place of need to transition towards a better future. When you call & book an appointment, you'll meet with a caseworker who partners with you in assessing need & the community supports that are available.

141 Memorial Ave., Parksville I 250-248-8794 I parksvillesalvationarmy.ca



Also see The Men's Centre & the Nanaimo Women's Centre listed under Support/Advocacy Services & Family Resources Association listed under Mental Health/Addiction Services.



Support/Advocacy Services

RCMP Victim Services

Supports victims of crime & trauma through on-call crisis support, justice system support, emotional & practical support, community referrals. 727 W Island Hwy., Parksville | 250-954-2277 | policevictimservices.bc.ca

Society for Organized Services (SOS)

SOS provides a gathering place for children, youth & families in both Parksville & Qualicum Beach. SOS offers programs that are open to all members of the community, & offered in a safe & supportive environment. SOS provides nutritious snacks & meals to participants. All services are free. 245 West Hirst Ave., Parksville | 250-248-2093 | sosd69.com

SOS at Qualicum Commons

744 Primrose St., Qualicum Beach | 250-752-2040 | sosd69.com

6 The Career Centre

Access free employment services, including labour market information, employment consulting, staffed resource room, workshops, job placement & coaching. Program referrals to self-employment, training support, wage subsidies & job creation partnerships.

#110-198 East Island Hwy., Parksville | 250-248-3205 | careercentre.org

Nanaimo Women's Centre - Nanaimo

Many support programs focused on women & families including basic needs & support finding rental housing through the STAR & Turning the Key

150 Wallace St., Nanaimo I 250-753-0633 I nanaimowomen.com

R The Men's Centre - Nanaimo

Support & referrals for men in the physical, emotional, intellectual, & spiritual dimensions of their lives. We strive to promote connections with partners & families. We'll help men & women with family court divorce separation, custody & access issues.

418 D Fitzwilliam St., Nanaimo I 250-716-1551 I themenscentre.ca

Citizen's Advocacy - Nanaimo

Legal advocacy & assistance with Canada Pension Plan Disability. #114-285 Prideaux St., Nanaimo | 250-753-2321 | nanaimocaa.com



Government Agency

10 Ministry of Social Development and Poverty Reduction

Liaise with local agencies & stakeholders to promote safe & affordable housing for clients. Ensures the integrity of shelter payments paid on behalf of Ministry clients & builds & maintains partnerships & a cooperative presence in the community.

108 Richards St., Nanaimo I 1-855-771-8775

101-2100 Labieux Rd., Nanaimo I 1-855-771-8776

*Labieux Rd. location is not listed on reverse map



Mental Health/Addiction Services

Oceanside Health Centre

Mental health & substance abuse services (Mental Health & Outreach Nurse), short term counselling, substance use work & outreach & walk-in service. Severe & persistent mental illness, forensic nurses. 489 Alberni Hwy., Parksville I 250-951-9550 I viha.ca

Canadian Mental Health Association Mobile homeless outreach for persons over the age of 19. Related mental health & substance use services located at Oceanside Health Centre. 250-244-4042 | mid-island.cmha.bc.ca

Forward House

Providing day programs, resources, meals & 1:1 support for adults experiencing mental health challenges, along with a caregivers' support group. 136 Hirst Ave., Parksville I 250-954-0785 I forwardhouse.com

13 Forward House at Qualicum Commons

At Oualicum Commons, Room 8. Open limited hours.

744 Primrose St., Qualicum Beach | 250-954-0785 | forwardhouse.com

14 Family Resources Association

Range of child, youth and family services through the Child Development Centre & Mental Health & Social Services.

198 Morison Ave., Parksville I 250-752-6766 I d69fra.org

NARSF Programs

Mobile health outreach provides harm reduction supplies, information & referral on a confidential basis. Text 250-510-3637.

1-844-482-4239 | narsf.org

Workability

A renewed-employment program for people with barriers (depression, bipolar disorder, schizophrenia, behavioural issues & acute anxiety). Participants are engaged in Customize Work programming that happens at 2nd Chance Thrift Store, The Pie Factory & other businesses in the community.

#10-1209 East Island Hwy, Parksville I 250-586-0086 I work-ability.ca

Oceanside Outreach Support

A non-clinical mobile outreach service to help connect community members experiencing mental health &/or addiction challenges to services & resources. 250-947-5096



Also see Oceanside Public Health Services and Discovery Youth & Family Substance Abuse Services - listed under Child/Youth/Family Services.



Recreation Services

16 Ravensong Aquatic Centre

Public swimming pool, hot tub & sauna. 737 Jones St., Qualicum Beach I 250-725-5014 rdn.bc.ca/ravensong-aquatic-centre

Regional District of Nanaimo Recreation

Financial assistance for registration in recreation programs, & inclusion services for people with all abilities.

830 West Island Hwy., Parksville I 250-248-3252 I rdn.bc.ca/district-69-recreation



Emergency Shelter/ Supportive Housing Services

Haven House

Safe house for women & children fleeing abuse. Community Victims Support Services. Provides free justice-related support services, information & emotional support for individuals &/or families who are survivors of abuse & violence including sexual assault.

1-888-756-0616 | havensociety.com



Providing shelter & care for those in need: crisis stabilization, shelter, psycho-social support & outreach.

250-954-3268 | islandcrisiscaresociety.ca

18 Winter Weather Shelter

Low barrier, open every night November 1 - March 31, 6 pm - 7:30 am, enter at the back. Free rides from rural areas to shelter. 170 West Hirst Street, Parksville (for 2018/2019 winter) | 250-228-4065

Salvation Army New Hope Centre - Nanaimo Offers 23 emergency shelter beds for adult males who are homeless.

19 Nicol Street, Nanaimo, BC | 250-714-1142 | salvationarmynanaimo.com

Samaritan House - Nanaimo

Provides a variety of emergency & supportive housing options for women 14 emergency beds.

778-441-4227 | islandcrisiscaresociety.ca



Food Assistance Services

20 Lighthouse Community Hall

Soupy Café - community lunch last Thursday of month w/free clothing corner. 240 Lions Way, Qualicum Bay 1 sites.google.com/site/lighthousecommunityhall/home

21 Salvation Army Food Bank

"Heart to God, Hand to Man" food bank and other services. Aid to families. 886 Wembley Rd., Parksville I 250-248-8793 I parksvillesalvationarmy.ca

22 St. Stephen's Church

Community Meals Lunch every Thursday. This is a free lunch for all who are in need of a hot meal & warm friendship. There are also take away tables where bread, produce & clothing are available.

150 Village Way, Qualicum Beach | 250-752-9831 | ststephensucqualicum.ca

Manna Mobile Community Care Van

Manna Homeless Society provides food, survival items & healthcare to the homeless in the Oceanside area.

250-248-0845 I mannahomelesssociety.com

23 Salvation Army Soup Kitchen

Hot mid-day meal served Mon., Tues., Wed. & Fri. from 11 am – 1:15 pm. 187 Alberni Hwy, Parksville I 250-954-0707 parksvillesalvationarmy.ca/services/soup-kitchen/



Developmental Disabilities Services

24 Inclusion Parksville Society

Supports adults with developmental disabilities through community inclusion, vocational, semi-independent living, & self-help skills. 249 Hirst Ave., Parksville | 250-248-2933 | inclusionpy.org

Symbol References



Corresponding numbered location can be found on map (see reverse) Amobile services only Confidential location for safety and security www.rdn.bc.ca/rdn-affordable-housing 65.06.390-6510 🖾 planning@rdn.bc.ca For more information please contact:

Get connected with the help you need.

community, social, and government services. providing free information and referral to a full range of 21 l is a confidential, multilingual telephone and texting service

Online resources available at www.bc211.ca Text service available from 8 am - 11 pm, 7 days a week Dial service available 24 hours a day, 7 days a week

Simply dial or text 2-1-1

or government services? Looking for community, social

A United Way Partnership







Oceanside: A Guide to Local Agencies and Services

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