

# WATERnews

## NANOOSE BAY PENINSULA WATER TREATMENT PLANT

Filtered drinking water is being enjoyed by water service area customers in the Nanoose Bay Peninsula now that a new Regional District water treatment plant is in operation. With minerals such as iron and manganese largely being filtered out, many water service area customers have reported they no longer require a water softener and have eliminated other home filtering devices. Customers can now expect less water quality disruptions as the levels of iron and manganese have been significantly reduced.

## Outdoor Watering Restrictions - April 1st

Annual outdoor watering restrictions must be observed as of April 1, 2013 as the Regional District water service areas move into Water Conservation Level #1, with watering permitted every other day between the hours of 6-10am and 6-10pm. Odd-numbered houses may

water on odd-numbered calendar dates, and even-numbered houses may water on even-numbered calendar dates. A handy fridge magnet is a great way to keep track of the outdoor watering restrictions. These magnets are available at the RDN Administration Office at 6300 Hammond Bay Road, Nanaimo, B.C., or can be mailed upon request.

## Water Consumption, How Do I Compare?

Utility invoices, including water user fees, sewer, garbage, and recycling fees will be



mailed out around June 1, 2013. Look closely at your invoice to compare your water usage with the average usage shown for your community.

## Fire Hydrants & Water Meter Visibility

Avoid delay of water meter reading and billing, as well as annual fire hydrant maintenance by keeping your water meter box and area fire hydrants visible. Please do not cover the water meter boxes with mulch, or install dense landscaping around fire hydrants.

Sign up for the RDN E-message service to be personally notified of watermain flushing dates, **get alerts** emergency shut-downs, and other urgent Utility messages.

You can also follow the RDN on Facebook and Twitter!

## Did You Know ?

Water Quality Testing and Reporting within RDN water service areas are completed by both the Regional District of Nanaimo (RDN) and the Vancouver Island Health Authority (VIHA). *Test results are available to the public 24/7 at [www.rdn.bc.ca](http://www.rdn.bc.ca) or by calling 1-877-607-4111.*

## Questions ?

Please contact us at (250) 954-3792 (RDN Water Services Administration) or (250) 248-4914 (Water Services Field Office) or e-mail [rcu@rdn.bc.ca](mailto:rcu@rdn.bc.ca).



RDN WATER CONSERVATION LEVELS				
Water Conservation Level	1	2	3	4
Effective Date	April, September & October	May, June, July & August	As Required	As Required
Frequency	Every other day	Every other day	Every other day	Comprehensive Watering Ban
Watering Times	6-10AM & 6-10PM for a max of 3 hrs only	6-10AM & 6-10PM for a max of 2 hrs only	6-10AM & 6-10PM for a max of 1 hr only	Even Days
Even Numbered Houses	Even Days	Even Days	Even Days	Odd Days
Odd Numbered Houses	Odd Days	Odd Days	Odd Days	Odd Days

For more information, contact the Regional District of Nanaimo at 250-390-6560 / 250-954-3792 or visit [www.rdn.bc.ca](http://www.rdn.bc.ca)

www.rdn.bc.ca



## NEW Water Conservation Plan

A water conservation plan is being developed for RDN water service areas.

# You are invited!

**Share stories** of your successes in outdoor water conservation

**Hear about** local accomplishments

**Discuss ideas** for continuing to improve water conservation in your community

Please join us for a collaborative session on April 3, 2013 at the Parksville Community & Conference Centre (132 Jensen Ave E.) from 7:00-9:00 pm. Light refreshments will be provided.

Please RSVP by April 1 to Julie Pisani at [watersmart@rdn.bc.ca](mailto:watersmart@rdn.bc.ca) or (250) 390-6560.

We value your contribution to the session & look forward to seeing you there!

## Free WaterSmart Workshop Series

Team WaterSmart is offering FREE workshops across the region on Saturdays from mid-March to early June! Come learn about Rainwater Harvesting, Lawn Alternatives & Xeriscaping, Efficient Irrigation Practices, Soil Health & Water Conservation (Pesticide Free Gardening) and Native Plant Landscaping.

Details at [www.teamwatersmart.ca](http://www.teamwatersmart.ca) and in your RDN Recreation & Parks Active Living Guide. Call (250) 390-6560 for more information.



## Irrigation Check-Ups

Waste less water outdoors this summer! Team WaterSmart representatives will be offering free residential irrigation system check-ups again starting in May through September. This home visit will help you catch leaks, improve sprinkler system efficiency and program appropriate run-times.

Email [watersmart@rdn.bc.ca](mailto:watersmart@rdn.bc.ca) to sign up for a visit, or call (250) 390-6560. Limited spots are available.



## Drinking Water Week – Video Clips and Photo Contest

The RDN and our municipal partners are celebrating Drinking Water Week from May 20 to May 26. This is a province-wide week of awareness put on by the BC Water & Waste Association. Watch for video clips on “where your drinking water comes from” broadcast on local television and online at [www.dwwp.ca](http://www.dwwp.ca).

Additionally, the RDN is holding a Photo Contest for the **grand prize draw of a helicopter tour of our local drinking watersheds provided by SunWest Helicopters of Qualicum Beach**. Photo submissions should demonstrate how you protect, respect and/or enjoy your drinking water supply. One entry per person - email with your name, address and a short caption to [watersmart@rdn.bc.ca](mailto:watersmart@rdn.bc.ca) before May 6 for your chance to win!

More details at [www.teamwatersmart.ca](http://www.teamwatersmart.ca)



## Questions?

If you have any questions please contact Water & Utility Services at 1-877-607-4111, [rcu@rdn.bc.ca](mailto:rcu@rdn.bc.ca) or visit the WaterSmart website at [www.rdn.bc.ca](http://www.rdn.bc.ca)